

NHLWAA
Executive Board Committee
Minutes
March 15, 2018

Present: Pat Murphy, Suzanne Carr, Todd Marsh, Ellen Tully, Liz Sayre, Charleen Michaud, Jill Jamro, Marilyn Ceriello Bresaw, Robert Mack, Lena Nichols, Karen Emis-Williams, Dana Brien

1. Pat called the meeting to order at 9:30 am.
2. Treasurer's report: Sue on conference call. Balance of \$27,896.55. Motion by Liz, second by Karen to accept. APPROVED.
3. Guests: Melissa Hatfield and Heidi Petzold from BHH&HS – follow up discussion from last meeting. They spoke of their role in coordinated entry and that they have asked 211 to dedicate 2 people to focus specifically on coordinated entry. Cannot do it yet because they are in the middle of a budget cycle but will try to building it into the next budget. This will hopefully prevent/reduce the number of duplicate and back/forth calls. Presently 211 has 6 people who answer phones for the entire state, no one is specifically trained on Human or Homeless Services and other issues that callers are calling with.
NH MIS providers are scheduled to meet the end of the month to share strategies on how to use 211 as coordinate entry point. HUD audit is scheduled for April – they anticipate feedback and guidance about what needs to change moving forward. Melissa recommends inviting Kristi Schott to the April meeting to present to the larger group. Melissa will confirm a time slot with Pat. Jill and Liz will do other training component on reimbursements.
Further discussion about what can be covered by Kristi. Pat says NH has local welfare which is different from other states – how do we all work together on this? How does local Welfare fit into 211 delivery of services relating to continuum of care? Discussion followed about going to local welfare first as expectation of area non-profits before going to them for services. Different towns do things differently regarding people who are homeless and their referrals to shelter.
Melissa reported on the “By Name” list that has been developed as a HUD requirement. It is prioritized by the longest time being homeless and permanent supported housing is being offered to those on the list the longest. 211 deals with shelter calls and will be formalized over the next several weeks. Questions: Who is looking at that list? How is that call to 211 followed up on? Who does the case management piece – local programs that receive funding? What is the list of requirements covered through case management? Not all communities have homeless outreach workers. The Continuum of Care has a point scale that HUD changed and the balance of state changed to the Coordinated Entry Funding program – AKA Homeless Outreach.
Ellen asked a process question – caller calls 211, entered into HMIS – verbal release given then the info is forwarded via email to the regional hub. Guidance is for permanent supportive housing not shelter. Chronically homeless are at the top. Families are served through ESG and Rapid Rehousing. DHHS is looking at how they use other funding to help homilies – this is in development and needs to go through the legislative process. There is

still TANF for emergencies. IF the client calls 211 to get into HMIS< that gets them on the “By Name” list.

4. Conferences & Trainings:

i. Tim Poirier is the editor of NHMA magazine and is interested in doing an affiliate spotlight on NHLWAA and their relationship with NHMA – Go Pat!

ii. June conference – Margaret and Steve from NHMA provided feedback form last year’s conference. A list of acronyms would be helpful and discussion of updating model guidelines. I was agreed that NHLA does not need to come every year. Steve sends them a copy of the Art of Welfare each year. There was discussion about this year’s format and a suggestion of a mock intake since so many enjoyed the mock hearing – good learning experience. Decision to have Margaret and Steve present Art of Welfare – Welfare 101 in the morning and the afternoon will be a mock eligibility appointment/intake with a worker and applicant – how it is supposed to work, followed by Q&A. Everyone is encouraged to send your list of acronyms to Dana who will add them to the DHHS ones and forward to Steve for inclusion in the training materials.

Schedule as follows:

8:30 – 9:30 – registration and breakfast

9:30 – 11:30 – Welfare 101

11:30 – 12:30 – lunch

12:30 – 2:00 – Presentation re: intake, eligibility appointment, triage demo with intake person, the client and case worker – assessing urgency of need. The training committee will finalize the afternoon presentation.

iii. April meeting – morning with Kristi Schott and afternoon with Jill and Liz: Reimbursement and recovery for local welfare.

Ashley will forward information to Charleen re: menu and it will be finalized at April meeting. Registration will be the first week of May.

5. Minutes: Correction of Hatfield spelling and period after 211. Motion by Bob, second by Jill to accept with corrections. APPROVED.

6. NHLWAA

a. Executive Committee:

i. Pat reported that HB 1811 passed the senate and now at the House.

ii. Next Eversource meeting 5/23.

iii. No EAP meeting

b. Committees:

i. Legislative:

1. HB1485 (security deposits) vote today by house and expect ITL result,

2. SB 430 Local Welfare property lien) has potential to bring back,

3. HB 1804 ITL (work requirement),

4. SB 313 (Reauthorization Medicaid expansion as NH Granite Advantage Health Care Program) going to House, passed by Senate

ii. Nothing to report on By-Laws

iii. Ethics committee meeting following this meeting. Adjourn 11:41am

Elizabeth C. Sayre

NHLWAA Board Secretary