

Towards maximum self-sufficiency...

## NH Local Welfare Administrators Association

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New Municipal Local Welfare Administrators,

Welcome to the NH Local Welfare Administrator's Association (NHLWAA) webpage! We are committed to our association's mission of educating and supporting compliant, humanitarian and fiscally responsible assistance practices when assisting residents with NH RSA 165 obligated basic needs.

Our association has included this menu item and sub items to assist newer municipal local welfare administrators navigate the challenges and opportunities of municipal local welfare administration.

In addition to website resources, training sessions and workshops are normally offered in September, February, April and June. The NH Municipal Association Annual Conference in November normally offers municipal local welfare related educational sessions. Professional development maximizes knowledge, appropriate referrals and legal compliance, which minimizes the fiscal impact on your municipality's general assistance budget and potential legal costs. Training provides excellent networking opportunities, which are vital for experienced peer support, shared knowledge and fostering professional cooperative relationships with area municipal local welfare peers.

Please see the menu link item in this section for our most current Membership Application. Membership dues is based on your municipality's population. Meetings are offered at the low cost of \$20.00 for each session for members. Non-members are charged \$35.00 per session. Costs to NHLWAA and rates to members are reviewed and considered yearly. We strive to minimize costs to members.

A professional software package, known as NH GAP (New Hampshire General Assistance Program) is available to provide more effective, efficient and uniform municipal local welfare administration, including standard decision print outs, case notes, statistics, shared applicant contacts with other NH GAP users and much more. Information for NH GAP, including pricing based on municipal populations, can be obtained from Stonehill Municipal Solutions at <a href="mailto:GAPSupport@shms.us">GAPSupport@shms.us</a>.

You are not alone navigating municipal local welfare. Experienced municipal local welfare administrators are available and willing to answer questions you may have regarding the law, best practices and solution finding. Please see the menu link item in this section for executive board member contacts.

I hope the information provided is helpful to your municipal local welfare management efforts.

Sincerely, **Todd M. Marsh**NHLWAA President

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